New User Access

1) How Can I get an access to e-library?

Every student and faculty need to login with their respective email id’s and password.

STEPS TO BE FOLLOWED FOR SELF REGISTRATION & ACCOUNT CREATION

- **Click to** :- [https://elibrary.in.pearson.com](https://elibrary.in.pearson.com)
- **Click on** Create an account **option listed below user name and password**
- **A registration form will open, and Please fill all the details including ID and Password, and email ID “….@iitk.ac.in”**.
- **In the Enter access code area, fill this code emailed to you Ex: “F5VZ-****-U****-G***”
- **Submit the form and wait for registration success message.**
- **Go back to home page** ([https://elibrary.in.pearson.com](https://elibrary.in.pearson.com)) and **log-in using USER NAME and password.**
- **Click on Institute Library** to access E-Books
- **Click on the book image to read online**
- **Click on “+” to add books to your bookshelf**
- **Books can be access offline using APP**
- **No downloadable and printable, accessible offline as well as online**

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**iOS**

![iOS QR Code](https://example.com/qrcode_ios)

**ANDRIOD**

![Android QR Code](https://example.com/qrcode_android)
2) **What to do? In case of firewall issue related to site access.**
   - The firewall needs to be configured to enable the students and faculty members to easily access on their devices. In case of firewall issue please contact your IT team.

3) **How do I get help if I get a problem?**

   All issues related to technical glitches, non-delivery of content, notification mails can be addressed to [contact our support team](mailto:contactoursupportteam) and will be resolved within 48 working hours.

   - Send us an email to: [support.elibrary@pearson.com](mailto:support.elibrary@pearson.com)
   - Turn-around time: 48 working hours
   - **You can call us @ 1800-123-463-512** (Saturday/ Sunday Closed)